Strengthening Online Resources and Building Community Connections

Presented by Shaun Taft, LMSW

AUGUST 8TH 2-5PM

ANTON/FRANKEL CENTER

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Navigating client access services is getting harder and harder. Sometimes it feels like the system is working against your client. It is becoming more and more important in this time of uncertainty and reduced funding to look to each other for shared resources, cross-referrals, and networking forums.

Social workers must negotiate provider systems that are complex, subject to policy and funder influences, and often are insufficient and may limit access to resources. Establishing communities of practice facilitates development of innovative networking and technologically driven tools that can promote positive client outcomes. This workshop will illustrate the use of recourse and referral tools like listservs, decision trees, and online networking forums that assist service providers in meeting client needs.

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