Agendum
Oakland University
Board of Trustees Formal Session
June 28, 2024

# OAKLAND CENTER OPERATING BUDGET FOR THE FISCAL YEAR ENDING JUNE 30, 2025

#### A Recommendation

- 1. Division and Department: Student Affairs and Oakland Center
- 2. <u>Introduction:</u> The proposed budget for the Oakland Center is presented for approval for the fiscal year ending June 30, 2025.

The ancillary activity presented represents an operation connected with and in support of the educational mission of Oakland University (University). Each ancillary budget is presented in a similar format, using common terminology and revenue, expense, and University Support categories. The "all funds" budget model is used to construct the proposed budget. The all-funds model provides a comprehensive picture of the financial activities of each unit. This format depicts operating and capital transactions in the General Fund, Auxiliary Fund, Designated Fund, Expendable Restricted Fund, and Plant Fund. Gifts are included, but the fund balances in permanent endowments are not included as there is no discretion with regard to their use. Distributions from endowments are included.

- 3. <u>Previous Board Action:</u> On June 26, 2023, the Board of Trustees (Board) approved the FY2024 Oakland Center budget.
- 4. Budget Implications: See the program description for budget implications.
- **5.** <u>Educational Implications:</u> See the program description for educational implications.
- **6. Personnel Implications:** See the program description for personnel implications.
- 7. <u>University Reviews/Approvals:</u> The Oakland Center budget was developed by the Director of the Oakland Center, reviewed by the Financial Performance Review Committee, Budget and Financial Planning office, Senior Vice President for Student Affairs, Vice President for Finance and Administration, and President.

#### 8. Recommendation:

RESOLVED, that the Board of Trustees approve the FY2025 Budget for the Oakland Center, with expenditures and transfers not to exceed the total as reflected in the attached budget, except as set forth; and, be it further

RESOLVED, that any expenditure level in excess of the approved amount that is not funded by a direct revenue increase must have the prior approval of the President or his/her designee and those amounts shall be reported on a periodic basis to the Board of Trustees; and, be it further

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RESOLVED, that subject to satisfaction of the requirements set forth in all applicable Board of Trustees policies, the Board of Trustees authorizes the President, the Vice Presidents, and their respective designees, to perform all acts and deeds and to execute and deliver all contracts, instruments and documents required by this resolution that are necessary, expedient and proper in connection with the FY2025 budget and the ongoing administration of the FY2025 budget; and, be it further

RESOLVED, that any and all such contracts, instruments and documents shall be reviewed by and be in a form acceptable to the Vice President for Legal Affairs and General Counsel prior to execution, and be in compliance with the law and with University policies and regulations and conform to the legal standards of the Vice President for Legal Affairs and General Counsel.

#### 9. Attachments:

- A. Description of Oakland Center Budget Notes & Assumptions
- B. Oakland Center Proposed Budget FY2025

Submitted to the President on 19 hr 2024 by

Glenn McIntosh

Senior Vice President for Student Affairs and Chief Diversity Officer

Chief Diversity Officer

Stephen W. Mackey

Vice President for Finance and Administration and Treasurer to the Board of Trustees

Recommended on

. 2024

to the Board of Trustees for approval by

Ora Hirsch Pescovitz, M.D.

President

Reviewed by:

Joshua D. Merchant, Ph.D.

Chief & Staff and

Secretary to the Board of Trustees

#### **Oakland Center**

#### <u>Description of Program</u>

The Oakland Center serves as a community center for students, faculty, staff and university guests. It offers a wide-range of services and amenities such as: campus wide food service, university spirit shop, credit union, meeting and conference room facilities, departmental and student organization offices. The Oakland Center continues to experience strong and growing student utilization attracting diverse campus programs and external community interest.

#### **Key Performance Indicators**

#### Oakland Center Facility Use Trends

Academic Year (September – April)	FY22	FY23	FY24  4,151 2,315 1,603 28 205 656,560		
Meeting/Event Rooms Used University Departments	3,026 1,613	3,745 2,186			
Student Organizations	1,227	1,348			
Contracted Vendor <sup>^</sup>	71	48			
Off Campus	115	163			
Building Traffic	528,950	646,198			
Full Year (July - June)	FY22	FY23	FY24*		
Meeting/Event Rooms Used University Departments	3,787 2,296	4,491 2,803	4,846 2,945		
Student Organizations	1,246	1,374	1,624		
Contracted Vendor <sup>^</sup>	90	59	39		
Off Campus	155	255	238		
Building Traffic	632,268	765,530	766,047		

<sup>^</sup>Barnes & Noble, Chartwells, eCampus.com, Oakland University Credit Union, University Gear Shop

- Meeting and event room bookings continue to trend in a positive direction, increasing over 7% in FY24 compared to FY23.
- Student Organizations were the biggest driver for increased use of the Oakland Center, increasing by 18% in FY24.
- Building traffic during the academic year saw a modest 2% increase in FY24 compared to FY23, a trend we hope to see change positively in FY25 with the reopening of South Foundation Hall.

<sup>\*</sup>FY24 Projected (actual through May 2024)

# Major Accomplishments

- Off campus contracts for off-campus meetings and events held in the Oakland Center are up 15% in FY24 compared to FY23.
- Scheduled programming of the Habitat by university and student groups increased by nearly 20% in FY24, bringing the total number of OU events in the space to 143 in FY24 from 120 in FY23
- Esports continues to grow in the Oakland Center. Student use of the Grizz Den (home for esports on campus) increased in FY24, with gaming computer specific use up 3.5%. The Oakland Center also hosted multiple esports competitions and events in FY24, including both on- and off-campus clients.

# FY2024 Explanation of Major Changes

- Year one of the bookstore contract resulted in lower than expected commissions due to lower than expected faculty adoptions.
- Conference revenue decreased due in part to a large camp which did not return in June 2024.
- On October 3, 2023 OU entered into an amendment to the food service contract
  with an effective date of July 1, 2023. Under the new cost model agreement, the
  Oakland Center receives all of the catering revenue provided by Chartwells.
  Retail sales represents the revenue from catering sales. All expenses related to
  revenue, as well as fifty percent of the overhead costs are paid by the Oakland
  Center.
- Compensation expenses were reduced due to staff vacancies and the decision to freeze a part time CT position which was vacated in September 2023.
- Supplies and services increased due to the use of temporary employees to fill the vacancies of custodial staff.
- Equipment costs increased due to technological upgrades made to the Transact system which is used to operate the cash registers in the food court and dining halls.
- On August 24, 2023 the lower level of the Oakland Center experienced a "water intrusion event." The increase in insurance is a result of the deductible payment.

# FY2025 Budget Assumptions

- The Oakland Center expects a moderate increase in revenue for FY25. We will continue, for a second and final year, with the food service cost model agreement.
- Conference revenue is expected to increase, with the addition of an Event Manager, as we continue to promote external campus usage. FY2025 revenues are conservatively budgeted, with larger growth realized in FY2026 and beyond, with the real impact of the new position taking greater than one year. (larger events and conferences are not typically booked within a 12-month period).

- Compensation expense will increase with the addition of an Event Manager and two percent salary increases.
- The goal for Chartwells expenses is to hold them to an expense no greater than expected revenue. This is intended to be accomplished through consensus decisions between University Housing, the Oakland Center, and Chartwells. Extreme measures can include closing all satellite locations across campus, leaving open operations in housing and the Oakland Center only.
- Total transfer activity, year-nine, annual food service amortization is \$100,000.
- Oakland Center will take a short-term internal loan of \$1,000,000 from the general fund in FY2025 to fund Oakland Center operations while our business model is revised to adjust to post pandemic usage. Interest will be paid at an annual rate of 4.25%. This loan is scheduled to be repaid over the next 7 years, starting in FY2025 and FY2026 with interest-only payments and equal payments of interest plus principal over the following 5 years, concluding in FY2031.
- As a result of the recent modification to our food service contract, approximately \$5,300,000 of unamortized expenses are due at the end of the current food service contract (6/30/25), shared between the Oakland Center and Housing. It is not included as FY2025 expense, as it is anticipated that it will be added to the existing or a new partner will take on that expense over the life of a new contract.

# Proposals for Solvency

- The Oakland Center is proposing a new rate schedule for all events, which will increase the charge for hosting general fund events in the facility. These increases have not been incorporated into the FY25 budgeted revenues. A review of university overhead charges will be initiated to understand increased charges and re-negotiate previously established revenue sharing with the general fund.
- OC Management will work to identify work processes and/or software/subscriptions that can be streamlined or eliminated to save on expenses and increase time available for identifying and contracting with new external clients and new revenue.
- OC Management will complete a thorough review of work done by custodial staff of the OC to determine need for temporary or casual staff that is currently budgeted for; including cleaning and maintenance, event set ups, AV assistance, and any other duties as assigned.

# Oakland University Ancillary Activities Operating Budget Oakland Center Proposed Budget - All Funds FY2025

	-	FY2023 ACTUAL		FY2024 BUDGET	İ	FY2024 ESTIMATED ACTUAL	į	FY2025 PROPOSED BUDGET
Revenue:								
Operating Revenue								
Bookstore Commissions	\$	460,568	· ·	250,000	Φ	000 770		
Conference/Camps	Ψ	418,262		•	\$	202,773	\$	208,900
Food Service		410,262		373,000		310,000		330,000
Other		434,924		453,000		-		-
Retail Sales Chartwells Catering		-		-		4 407 005		-
OU Purchased Services		251,964		262.422		1,407,605		1,449,833
Gifts and Grants		135		262,433		262,433		271,044
Investment Income		125,588		- 75.050		170		-
Total Revenue	\$	1,691,441	\$	75,958	ф.	71,911		-
	Ψ	1,031,441	Φ	1,414,391	\$	2,254,892	\$	2,259,777
Expenditures:								
Compensation	\$	1,028,330	\$	1,185,000	\$	1 000 000	Φ	4 007 050
Supplies and Services	Ψ	337,348	Ψ	317,500	φ	1,083,000	\$	1,267,650
Repairs and Maintenance		173,017		243,500		361,500		372,350
Cost of Retail Sales Chartwells Expenses				240,000		243,500 1,904,588		250,900
Equipment		11,187		30,000		80,682		1,449,833
Insurance		48,527		61,461		143,119		25,000
Utilities		540,080		564,443		564,443		81,108
Debt Service		80,866		80,866		80,866		584,959
Short-Tern Loan Interest		-		-		00,000		80,866
Overhead charged by OU		307,482		310,667		310,667		38,955
Other Transfers		88,487		100,000		93,070		321,903
Total Expenditures	\$	2,615,324	\$	2,893,437	\$	4,865,435	\$	100,000 4,573,524
Net Income			•					
Net income		(923,883)	\$	(1,479,046)	\$	(2,610,543)	\$	(2,313,747)
University Support:								
Student Tuition Allocation	Φ.							
Short-Term Internal Loan	\$	802,726	\$	801,047	\$	801,047	\$	842,862
Total University Support	\$	-	\$_	_	\$	_	\$	1,000,000
Total Offiversity Support	\$	802,726	\$	801,047	\$	801,047	\$	1,842,862
Net Income with University Support	\$	(121,157)	\$	(677,999)	\$	(1,809,496)	\$	(470,885)
Ending Balances prior to Major Cap. Exp	endi	lires.						
Restricted Fund Balance *	\$		\$		ф		Φ	
Unrestricted Fund Balance	Ψ	2,687,379	Ψ	1 999 222	Ф	750 700	\$	-
		2,001,319		1,888,223		756,726		285,841
Less: Major Capital Expenditures		_						
Total Ending Fund Balance	\$	2,566,222	\$	1,888,223	\$	750 700	<u></u>	-
·	Ψ	_,000,222	Ψ	1,000,223	φ	756,726	\$	285,841