## End-of-Course Student Feedback (ESF) Survey Question Guidelines

### Sample Likert Scale Questions for University-Wide ESF Surveys, 10-15 questions

**Instructor Qualities**
1. Knowledgeable in content area
2. Organized, well prepared
3. Effective communication skills- clarity in written and verbal skills
4. Effective presentation style (in-class or online)
5. Respectful and fair toward all students
6. Engaged students in active learning (i.e. class activities, assignments)
7. Responsive to students learning (return assignments promptly, provide feedback and support)

**Course Qualities**
1. Followed the course description, syllabus and learning outcomes
2. Provided new knowledge, skills and/or attitudes that will help me in future courses, life or career (Provided meaningful, relevant learning experiences)
3. Required deep learning (i.e. application, critical thinking, problem solving, creative expression)
4. Assignments and assessments were reasonably challenging

### Plus Specific Questions by... up to 6 questions
- [ ] Department
- [ ] Instructor
- [ ] Online delivery of course

### Demographic Questions
- [ ] Expected grade
- [ ] Class standing
- [ ] Major
- [ ] Elective or required course

### Comment Section to include
- [ ] Strengths of the course and instructor
- [ ] Concerns about the course and instructor
- [ ] How the instructor facilitated student learning
- [ ] What instructor could do differently to facilitate learning
- [ ] Additional comments