

This document provides guidance for in-housing repair services workers, such as those providing plumbing, electrical or heating/air conditioning/ventilation installation and repair in a housing unit with a resident who is positive or presumed to be positive with COVID-19.

**Resources:**

- CDC: What In-home Social Service Providers and Clients Need to Know - <https://www.cdc.gov/coronavirus/2019-ncov/community/in-home-social-services.html>
- CDC: Infection Control: Severe Acute Respiratory Syndrome (COVID-19) - <https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-recommendations.html>
- CDC: Daily Life and Coping: Hiring In-Home Service and Repairs <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/at-home/in-home-services.html#:~:text=Do%20not%20allow%20service%20providers,members%20should%20wear%20a%20mask.>

**Routine Preventative Maintenance (or, other work that can be postponed until a later time)**

- The work is elective (i.e., not an emergency), consider postponing the work and **not entering the housing unit** until the COVID-19 pandemic ends and/or until the mandatory quarantine time is completed.

**Urgent or Emergency Work**

- Telephone Screen occupant:
  - If possible, set a date and time for the service
  - Structure the visit to limit the need for face to face interaction
- **Procedure for service call:**
  - Resident Isolation: Ensure that the individual who is sick, isolates themselves from the personnel who are responding to the repair. This can be achieved by having the resident stay in another room with the door closed for the duration of the visit.
  - Use of cloth face coverings:
    - Anytime the resident is not in isolation, they must wear a mask (for source control) and remain at least 6' from you (i.e. when answering the door, if applicable).
    - OU personnel must wear a disposable face covering for the duration of the visit to the residence (unless additional PPE such as a respirator is warranted due to work activities)
  - Maintain social distance of 6' from ANY individual or pet for the duration of the visit
  - Hand Hygiene:
    - Wash your hands with soap and running water, or use hand sanitizer at the following times:
      - Before you put on your disposable face covering and before entering the residence.
      - Before and after contact with surfaces touched by multiple people

- After cleaning surfaces touched by multiple people.
- After leaving the residence and before you remove your disposable face covering.
- After leaving any public place.
- Avoid physical contact with residents or pets.
- Do not touch your eyes, nose, or mouth with unwashed hands.

**Personal Protective Equipment (PPE)**

- Required
  - Disposable face mask (note: do not wear a washable mask in these areas, as it would need to be laundered after entering these types of spaces).
  - Face shield.
- Optional or as indicated:
  - Disposable gloves
  - Work gloves
  - Disposable gown
  - Respirator (if work activities or chemicals require it)
  - Hard hat
  - Impact resistant safety goggles

**Special precautions for plumbing and work in restrooms:**

- The above listed procedures, and in addition;
- The restroom is cleaned/disinfected prior to beginning work
- The use of a disposable gown and gloves