



June 23, 2015

Dear Oakland Student,

Beginning in August 2015, students and families wishing to pay Oakland University student account charges by credit/debit card will make payments through a third-party Processor at oakland.edu/ebill. The processor accepts VISA, MasterCard, American Express, and Discover cards, and will add a 2.75% (minimum \$3.00) convenience charge to the transaction. The convenience charge is not refundable under any circumstance.

Credit/debit cards will no longer be accepted in-person at the Cashier's Office.

Students and families who wish to avoid the convenience charge are encouraged to use one of our other payment options:

- ACH: transfer from your bank account (checking or savings) at oakland.edu/ebill
- Mail: checks may be mailed to:
Oakland University - Cashier's Office
120 North Foundation Hall
2200 N. Squirrel Road
Rochester, MI 48309-4401
- In Person: A payment drop-box is located outside of the Cashier's Office, 120 North Foundation Hall, for payments by check during non-business hours. Payments can also be made **in person** at the Cashier's Office, 120 North Foundation Hall, by cash or check.
- International Payment: Oakland has partnered with peerTransfer to make international payments safe and easy at oakland.peertransfer.com

Payment plans are available each semester to spread your costs into smaller payments.

Our goal is to use Oakland University resources in the most conscientious and responsible way to help our students succeed. The proceeds from the third party processor's convenience charge will not go to Oakland; it is a charge from the processor to process the credit/debit card payment. If you have questions regarding the new procedures, please call the Office of Student Financial Services at 248.370.2550 for assistance.

Very truly yours,

A handwritten signature in black ink, appearing to read "James L. Hargett".

James L. Hargett
Assistant Vice President & Controller
Finance and Administration