

LIQUID HELIUM & ICP GRADE LIQUID ARGON ORDERING PROCEDURE PRAXAIR

Due to the nature of these two products the following ordering procedure has been implemented by Praxair. This ordering procedure is only for these two products:

Once an order for either Liquid Helium or ICP Grade Liquid Argon has been placed following the normal ordering channels (either via Praxair Express or emailing order to Michigan_Customer_Service@praxair.com)

THE FOLLOWING MUST BE DONE:

Email both of the following people to let them know you have placed an order (provide acct # and ordering information):

Catherine_Brown@praxair.com

Ronnie_Erb@Praxair.com

Kris_Luther@Praxair.com

LIQUID ARGON ORDERS:

ORDERS WILL NEED TO BE PLACED BY FRIDAY'S AT NOON FOR DELIVERY ON THE FOLLOWING WEDNESDAY.

LIQUID HELIUM ORDERS:

ORDERS NEED TO BE PLACED BY FRIDAY FOR DELIVERY ON THE NEXT WEDNESDAY

ORDERS WILL HAVE A FIVE DAY LEAD TIME (WEEKENDS NOT INCLUDED) OTHERWISE THERE WILL BE AN ADDITIONAL \$125.00 EXPEDITING FEE

Both the Liquid Helium and the ICP Grade Liquid Argon are distributed from a plant outside of Michigan. Orders from this plant are shipped every Thursday to the Detroit Plant. Praxair will deliver these products on Friday's.