## HISPANIC OUTREACH PROGRAM SURVEY 2003-04 (NUMBERS = % OF RESPONSES, UNLESS INDICATED)

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<th>S04</th>
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3. Which of the following people have suggested that you learn more English?
   - A supervisor: 10 14 16 13
   - The owner of the company you work for: 10 17 16 14
   - A co-worker: 3 6 5 5
   - A friend: 24 26 26 25
   - A member of your family/Myself: 52 37 37 42

TOTAL: 100 100 100 100

4. Which skills that you are learning in English class are the most difficult for you?
   - Speaking/Pronunciation: 43 31 34 36
   - Understanding: 14 22 15 17
   - Writing: 22 24 25 24
   - Reading: 14 16 15 15
   - Vocabulary: 8 6 10 8

TOTAL: 100 100 100 100

5. How much would it help you in your current job if you could speak and understand English better?
   - Not at all: 0 3 0 1
   - Very little: 0 3 0 1
   - A little: 0 6 7 4
   - A good deal: 24 13 19 18
   - A lot: 76 74 74 75

TOTAL: 100 100 100 100

6. How much would it help you in your current job if you could read and write English better?
   - Not at all: 0 0 0 0
   - Very little: 0 0 2 1
   - A little: 5 6 2 5
   - A good deal: 5 29 26 20
   - A lot: 90 65 70 75

TOTAL: 100 100 100 100

7. How often do you think about changing jobs?
   - Not at all: 50 38 14 34
   - Very little: 25 19 40 28
   - A little: 4 22 21 16
   - A good deal: 4 13 17 11
   - A lot: 17 9 7 11

TOTAL: 100 100 100 100

8. How often do you think about looking for a higher level job - a job with more responsibility?
   - Not at all: 9 10 12 10
   - Very little: 23 7 12 14
   - A little: 14 13 19 15
   - A good deal: 0 37 30 22
   - A lot: 55 33 28 39

TOTAL: 100 100 100 100
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<th>S04</th>
<th>TOT/AVG</th>
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<td>c. You do not have enough education</td>
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<td>d. You do not have enough experience</td>
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<tr>
<td>e. You do not have anyone to help you</td>
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<td>5. How much has the ESL Program helped with your English skills?</td>
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<td>7. How much has the ESL Program helped you read and understand classified ads?</td>
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<td>8. How much has the ESL Program helped you feel more comfortable during interviews or appointments?</td>
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**HISPANIC OUTREACH PROGRAM SURVEY 2003-04 (NUMBERS = % OF RESPONSES, UNLESS INDICATED)**

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<th>S04</th>
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<td>Female</td>
<td>12</td>
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<td>23</td>
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</table>

3. Which of the following are causing you difficulty?
   a. Speaking and understanding | 33  | 22  | 28  |
   b. Reading and writing         | 30  | 15  | 22  |
   c. Not enough education        | 11  | 22  | 17  |
   d. Don't understand American customs | 11  | 37  | 24  |
   e. No one to help              | 15  | 4   | 9   |
   TOTAL                          | 100 | 100 | 100 |

4. Which of the following types of people do you deal with fairly often?
   a. Teachers and school officials | 19  | 17  | 18  |
   b. Doctors, other health professionals | 33  | 26  | 30  |
   c. Legal and government officials  | 5   | 9   | 7   |
   d. Bank clerks and insurance agents | 10  | 9   | 9   |
   e. Merchants and clerks in stores   | 33  | 39  | 36  |
   TOTAL                          | 100 | 100 | 100 |

5. In what aspects of your daily life do you wish you had better English skills?
   a. Teachers and school officials | 23  | 25  | 24  |
   b. Doctors, other health professionals | 38  | 29  | 34  |
   c. Legal and government officials  | 12  | 11  | 11  |
   d. Bank clerks and insurance agents | 12  | 14  | 13  |
   e. Merchants and clerks in stores   | 15  | 21  | 18  |
   TOTAL                          | 100 | 100 | 100 |

6. How much has the ESL Program helped you with your speaking and listening skills?
   a. Not at all | 8   | 0   | 4   |
   b. Very little | 23  | 9   | 16  |
   c. A little  | 31  | 18  | 24  |
   d. A good deal | 23  | 36  | 30  |
   e. A lot     | 15  | 36  | 26  |
   TOTAL        | 100 | 100 | 100 |

7. How much has the ESL Program helped you with your reading and writing skills?
   a. Not at all | 10  | 0   | 5   |
   b. Very little | 40  | 9   | 25  |
   c. A little  | 40  | 18  | 29  |
   d. A good deal | 10  | 45  | 28  |
   e. A lot     | 0   | 27  | 14  |
   TOTAL        | 100 | 100 | 100 |

8. How much has the ESL Program helped you in understanding American culture & customs?
   a. Not at all | 11  | 0   | 6   |
   b. Very little | 56  | 0   | 28  |
   c. A little  | 33  | 55  | 44  |
   d. A good deal | 0   | 18  | 9   |
   e. A lot     | 0   | 27  | 14  |
   TOTAL        | 100 | 100 | 100 |
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2002 Fall I Jennifer Sollman 41 25 Kimberly Stinson 41 20
II Christi Laginess 15 10
III Dan Brenner 22 12 Marcie Clarke 42 15
IV Noel Woodcraft 6 7
GED Kathy Cornman 8 5
TOTAL 84 54 91 40 175 94

Winter I Candice Dabish 41 25 Luke Abbott 52 25
II Kari Kocher 15 10 Hollie Anderson 10 8
IV Kimberly Gibala 15 8
GED Kathy Cornman 8 5
TOTAL 71 43 70 38 141 81

Spring I Mike Higdon 64 20 Grace DiMercurio 25 12
II Cristen Carlsen 18 6 Kristen Donald 20 10
IV Beth Tracey 23 10
GED Kathy Cornman 8 5
TOTAL 105 36 53 27 158 63

TOTAL 260 133 214 105 474 238

HISPANIC OUTREACH PROGRAM STATISTICS*

DAY PROGRAM EVENING PROGRAM TOTALS

HISPANIC OUTREACH PROGRAM STATISTICS*

DAY PROGRAM EVENING PROGRAM TOTALS
## HISPANIC OUTREACH PROGRAM STATISTICS*

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*The average class size is derived by taking an average of the attendance in the first five classes of the semester, not counting the registration day. Participants who attend at least three of those five classes are counted in the core group."
## HISPANIC OUTREACH PROGRAM SURVEY FALL 2003

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### 3. Who suggested to get help?

- **a. Supervisor**
  - I&II: 0
  - III: 1
  - IV: 0
  - ALL: 2
  - AM: 2
  - PM: 2
  - TOTAL: 3
  - %: 10.3

- **b. Owner of company**
  - I&II: 0
  - III: 2
  - IV: 0
  - ALL: 1
  - AM: 1
  - PM: 1
  - TOTAL: 3
  - %: 10.3

- **c. Co-worker**
  - I&II: 0
  - III: 1
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 1
  - TOTAL: 1
  - %: 3.4

- **d. Friend**
  - I&II: 1
  - III: 2
  - IV: 1
  - ALL: 4
  - AM: 1
  - PM: 3
  - TOTAL: 7
  - %: 24.1

- **e. Family member/Myself**
  - I&II: 5
  - III: 2
  - IV: 9
  - ALL: 15
  - AM: 1
  - PM: 6
  - TOTAL: 15
  - %: 51.7

### 4. Which skills most difficult?

- **a. Speaking/Pronunciation**
  - I&II: 4
  - III: 4
  - IV: 2
  - ALL: 10
  - AM: 6
  - PM: 4
  - TOTAL: 22
  - %: 43.1

- **b. Understanding**
  - I&II: 2
  - III: 2
  - IV: 4
  - ALL: 7
  - AM: 2
  - PM: 5
  - TOTAL: 7
  - %: 13.7

- **c. Writing**
  - I&II: 1
  - III: 2
  - IV: 1
  - ALL: 5
  - AM: 2
  - PM: 3
  - TOTAL: 7
  - %: 13.7

- **d. Reading**
  - I&II: 1
  - III: 1
  - IV: 3
  - ALL: 4
  - AM: 2
  - PM: 4
  - TOTAL: 7
  - %: 13.7

- **e. Vocabulary**
  - I&II: 0
  - III: 0
  - IV: 1
  - ALL: 2
  - AM: 1
  - PM: 1
  - TOTAL: 4
  - %: 7.8

### 5. How much help in job if S&L better?

- **a. Not at all**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **b. Very little**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **c. A little**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **d. A good deal**
  - I&II: 1
  - III: 1
  - IV: 0
  - ALL: 2
  - AM: 1
  - PM: 1
  - TOTAL: 5
  - %: 23.8

- **e. A lot**
  - I&II: 1
  - III: 4
  - IV: 2
  - ALL: 7
  - AM: 3
  - PM: 4
  - TOTAL: 16
  - %: 76.2

### 6. How much help in job if R&W better?

- **a. Not at all**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **b. Very little**
  - I&II: 0
  - III: 0
  - IV: 1
  - ALL: 1
  - AM: 0
  - PM: 1
  - TOTAL: 1
  - %: 4.8

- **c. A little**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **d. A good deal**
  - I&II: 1
  - III: 0
  - IV: 1
  - ALL: 2
  - AM: 1
  - PM: 1
  - TOTAL: 2
  - %: 9.5

- **e. A lot**
  - I&II: 2
  - III: 4
  - IV: 2
  - ALL: 8
  - AM: 4
  - PM: 4
  - TOTAL: 11
  - %: 90.5

### 7. How often think about changing jobs?

- **a. Not at all**
  - I&II: 2
  - III: 3
  - IV: 3
  - ALL: 8
  - AM: 4
  - PM: 4
  - TOTAL: 12
  - %: 50.0

- **b. Very little**
  - I&II: 1
  - III: 0
  - IV: 1
  - ALL: 2
  - AM: 1
  - PM: 1
  - TOTAL: 6
  - %: 25.0

- **c. A little**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **d. A good deal**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **e. A lot**
  - I&II: 0
  - III: 0
  - IV: 2
  - ALL: 2
  - AM: 2
  - PM: 2
  - TOTAL: 2
  - %: 16.7

### TOTAL

- **24**
  - %: 100

### 8. Looking for higher level job?

- **a. Not at all**
  - I&II: 1
  - III: 0
  - IV: 1
  - ALL: 2
  - AM: 0
  - PM: 2
  - TOTAL: 2
  - %: 9.1

- **b. Very little**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **c. A little**
  - I&II: 0
  - III: 1
  - IV: 0
  - ALL: 1
  - AM: 1
  - PM: 0
  - TOTAL: 3
  - %: 13.6

- **d. A good deal**
  - I&II: 0
  - III: 0
  - IV: 0
  - ALL: 0
  - AM: 0
  - PM: 0
  - TOTAL: 0
  - %: 0.0

- **e. A lot**
  - I&II: 1
  - III: 3
  - IV: 2
  - ALL: 6
  - AM: 3
  - PM: 3
  - TOTAL: 12
  - %: 54.5

### TOTAL

- **22**
  - %: 100
### HISPANIC OUTREACH PROGRAM SURVEY FALL 2003

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<td>IV</td>
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### Participants looking for a job

3. Which cause difficulty?
   - a. Speak/understand 12 1 1 14 3 1 4 18 48.6
   - b. Read/write 6 0 1 7 5 1 6 13 35.1
   - c. Education 0 0 0 0 0 0 0 0 0.0
   - d. Experience 1 0 1 2 0 1 1 3 8.1
   - e. Support 1 1 0 2 1 0 1 3 8.1
   - TOTAL 37 100

4. Difficulty finding a job?
   - a. Not at all 0 0 0 0 0 0 0 0 0.0
   - b. Very little 0 0 0 0 3 0 3 3 12.5
   - c. A little 7 0 1 8 3 0 3 11 45.8
   - d. A good deal 0 0 1 1 0 2 2 3 12.5
   - e. A lot 6 0 0 6 1 0 1 7 29.2
   - TOTAL 24 100

5. Program helped with English skills?
   - a. Not at all 0 0 0 0 0 0 0 0 0.0
   - b. Very little 3 0 0 3 0 0 0 3 13.0
   - c. A little 8 1 0 9 3 0 3 12 52.2
   - d. A good deal 1 0 0 1 1 0 1 3 12.5
   - e. A lot 0 0 1 1 4 1 5 6 26.1
   - TOTAL 23 100

6. Program helped with apps & forms?
   - a. Not at all 1 0 0 1 0 0 0 1 4.3
   - b. Very little 1 0 0 1 0 0 0 1 4.3
   - c. A little 7 1 0 8 3 0 3 11 47.8
   - d. A good deal 2 0 1 3 1 2 3 6 26.1
   - e. A lot 1 0 0 1 3 0 3 4 17.4
   - TOTAL 23 100

7. Program helped with classified ads?
   - a. Not at all 1 0 0 1 0 0 0 1 4.0
   - b. Very little 3 0 0 3 0 0 0 3 12.0
   - c. A little 8 0 1 9 3 0 3 12 48.0
   - d. A good deal 1 0 1 2 2 1 3 5 20.0
   - e. A lot 1 0 0 1 2 1 3 4 16.0
   - TOTAL 25 100

8. Program helped with interviews?
   - a. Not at all 2 0 0 2 0 0 0 2 8.0
   - b. Very little 1 0 0 1 0 0 0 1 4.0
   - c. A little 11 1 0 12 3 0 3 15 60.0
   - d. A good deal 0 0 1 1 1 2 3 4 16.0
   - e. A lot 0 0 0 0 3 0 3 3 12.0
   - TOTAL 25 100
## Participant already working

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**HISPANIC OUTREACH PROGRAM SURVEY WINTER 2004**

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### Participants looking for a job

#### 3. Which cause difficulty?

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#### 4. Difficulty finding a job?

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#### 5. Program helped with English skills?

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#### 6. Program helped with apps & forms?

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#### 7. Program helped with classified ads?

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#### 8. Program helped with interviews?

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### HISPANIC OUTREACH PROGRAM SURVEY WINTER 2004

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<td>3. Which are causing difficulty?</td>
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<td>b. Reading and writing</td>
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<td>c. Not enough education</td>
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<td>d. Don't understand American customs</td>
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<td>b. Doctors, other health professionals</td>
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<td>c. Legal and government officials</td>
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<tr>
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<tr>
<td>c. A little</td>
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<td>c. A little</td>
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<tr>
<td>8. Helps with American customs/culture?</td>
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<td>c. A little</td>
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## Participant already working

1. **When do you attend English class?**
   - AM: 5, 4, 1, 10, 13, 12, 6, 4, 35, 45
   - PM: 5, 4, 1, 10, 13, 12, 6, 4, 35, 45

2. **What level of English class are you currently attending?**
   - AM: 5, 4, 1, 10, 13, 12, 6, 4, 35, 45
   - PM: 5, 4, 1, 10, 13, 12, 6, 4, 35, 45
   - Gender Male: 0, 0, 1, 1, 7, 10, 2, 2, 21, 22, 48.9
   - Gender Female: 5, 4, 0, 9, 6, 2, 4, 2, 14, 23, 51.1

3. **Who suggested that you learn more English?**
   - a. A supervisor: 1, 0, 0, 1, 2, 3, 1, 2, 8, 9, 15.8
   - b. The owner of the company you work for: 2, 0, 0, 2, 1, 4, 0, 2, 7, 9, 15.8
   - c. A co-worker: 0, 0, 0, 0, 1, 0, 1, 1, 3, 3, 5.3
   - d. A friend: 1, 0, 1, 2, 5, 3, 2, 3, 13, 15, 26.3
   - e. A member of your family: 2, 3, 0, 5, 4, 4, 6, 2, 16, 21, 36.8
   - TOTAL: 57, 100.0

4. **Which skills are the most difficult for you to learn?**
   - a. Speaking: 3, 3, 0, 6, 7, 6, 5, 0, 18, 24, 33.8
   - b. Understanding: 1, 2, 0, 3, 3, 3, 2, 0, 8, 11, 15.5
   - c. Writing: 2, 0, 1, 3, 4, 6, 1, 4, 15, 18, 25.4
   - d. Reading: 1, 1, 0, 2, 1, 4, 0, 4, 9, 11, 15.5
   - e. Vocabulary: 0, 0, 0, 0, 0, 3, 0, 4, 7, 7, 9.9
   - TOTAL: 71, 100.0

5. **Which are causing you difficulty at work?**
   - a. You do not speak & understand English well enough: 4, 3, 0, 7, 8, 7, 5, 0, 20, 27, 50.0
   - b. You do not read & write English well enough: 1, 0, 0, 1, 3, 5, 1, 3, 12, 13, 24.1
   - c. You do not have enough education: 1, 0, 1, 2, 1, 1, 0, 3, 5, 7, 13.0
   - d. You do not have enough experience: 1, 1, 0, 2, 0, 1, 0, 2, 3, 5, 9.3
   - e. You do not have anyone to help you: 0, 0, 0, 0, 2, 0, 0, 0, 2, 2, 3.7
   - TOTAL: 54, 100.0
HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

<table>
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<tr>
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<th>EVE LEVELS</th>
<th>GED</th>
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<td></td>
<td>I &amp; II</td>
<td>III</td>
<td>IV</td>
<td>ALL AM</td>
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<td>6. How many times a week does someone speak to you in English?</td>
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<td>b. Two times a week</td>
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<td>c. Three to five times a week</td>
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<td>d. Six to ten times a week</td>
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<td>e. More than ten times a week</td>
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7. How many times a week do you talk to somebody in English?

| a. Less than two times a week | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 3 | 3 | 7.0 |
| b. Two times a week | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 2 | 4 | 7.0 |
| c. Three to five times a week | 1 | 1 | 0 | 2 | 3 | 2 | 1 | 0 | 6 | 8 | 18.6 |
| d. Six to ten times a week | 2 | 0 | 1 | 3 | 4 | 4 | 1 | 1 | 10 | 13 | 30.2 |
| e. More than ten times a week | 1 | 2 | 0 | 3 | 2 | 6 | 3 | 3 | 14 | 17 | 39.5 |
| TOTAL | 43 | 100.0 |

8. How many times a week do you have to read English?

| a. Less than two times a week | 1 | 1 | 1 | 3 | 1 | 4 | 1 | 0 | 6 | 9 | 20.9 |
| b. Two times a week | 2 | 1 | 0 | 3 | 8 | 3 | 2 | 0 | 13 | 16 | 37.2 |
| c. Three to five times a week | 1 | 1 | 0 | 2 | 1 | 2 | 1 | 0 | 4 | 6 | 14.0 |
| d. Six to ten times a week | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 2 | 4 | 5 | 11.6 |
| e. More than ten times a week | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 2 | 6 | 7 | 16.3 |
| TOTAL | 43 | 100.0 |

9. How many times a week do you have to write English?

| a. Less than two times a week | 3 | 2 | 1 | 6 | 5 | 4 | 3 | 0 | 12 | 18 | 42.9 |
| b. Two times a week | 1 | 1 | 0 | 2 | 4 | 3 | 1 | 1 | 9 | 11 | 26.2 |
| c. Three to five times a week | 0 | 1 | 0 | 1 | 2 | 1 | 1 | 2 | 6 | 7 | 16.7 |
| d. Six to ten times a week | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 2.4 |
| e. More than ten times a week | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 0 | 4 | 5 | 11.9 |
| TOTAL | 42 | 100.0 |
## HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

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<th>GED</th>
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<td>10. How much do you want to learn English?</td>
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<td>III</td>
<td>IV</td>
<td>ALL AM</td>
<td>I &amp; II</td>
<td>III</td>
<td>IV</td>
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11. How much do you need to learn English?

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<th>EVE LEVELS</th>
<th>ALL</th>
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<th>ALL</th>
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<td>c. A little</td>
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<td>0</td>
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<tr>
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12. How much has the ESL Program helped advance your English skills?

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<th>GED</th>
<th>ALL</th>
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<td>0</td>
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<td>2</td>
<td>1</td>
<td>6</td>
<td>3</td>
<td>9</td>
<td>4</td>
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13. How much would it help in job to speak and understand English better?

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<th>GED</th>
<th>ALL</th>
<th>TOTAL</th>
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<td>0</td>
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<td>0</td>
</tr>
<tr>
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<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
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<td>0</td>
<td>0</td>
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<td>4</td>
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### 14. How much would it help in job to read and write English better?

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<td></td>
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<td>IV</td>
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<tr>
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<td>0</td>
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</tr>
<tr>
<td>c. A little</td>
<td>0</td>
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<td>0</td>
</tr>
<tr>
<td>d. A good deal</td>
<td>1</td>
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### 15. How often do you think about changing jobs?

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<td>III</td>
<td>IV</td>
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<td>1</td>
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<td>0</td>
</tr>
<tr>
<td>d. A good deal</td>
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### 16. How often do you think about getting higher level job?

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<td>IV</td>
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### HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

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<td></td>
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<td>5. Which are causing you difficulty as you look for a job?</td>
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<td>11</td>
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<td>b. You do not read &amp; write English well enough</td>
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<td>0</td>
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<td>1</td>
<td>4</td>
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<td>c. You do not have enough education</td>
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<td>III</td>
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<td>0</td>
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<td>0</td>
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</tr>
<tr>
<td>b. Two times a week</td>
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<td>2</td>
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<td>0</td>
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</tr>
<tr>
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<td>2</td>
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<td>0</td>
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<td>9. How many times a week do you have to write English?</td>
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## HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

### CATEGORY & QUESTION

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### 10. How much do you want to learn English?

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### 11. How much do you need to learn English?

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<th>III</th>
<th>IV</th>
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### 12. How much has the ESL Program helped advance your English skills?

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<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
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### 13. How much difficulty are you having finding a job you want?

<table>
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<th>IV</th>
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<td>0</td>
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</tr>
<tr>
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<td>0</td>
<td>2</td>
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<td>0</td>
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<td>0</td>
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<td>0</td>
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### HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

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<th>%</th>
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<tbody>
<tr>
<td>14. How much has Program helped you fill out applications or forms?</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>a. Not at all</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>b. Very little</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>c. A little</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>d. A good deal</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>e. A lot</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>4</td>
<td>2</td>
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<td>16</td>
<td></td>
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</table>

15. How much has Program helped you understand classified ads?

| a. Not at all                                                                        | 0          | 0          | 0   | 0   | 0  | 1  | 1  | 1  | 7.7|
| b. Very little                                                                       | 1          | 0          | 1   | 0   | 0  | 0  | 0  | 0  | 7.7|
| c. A little                                                                          | 0          | 1          | 0   | 1   | 0  | 0  | 0  | 0  | 7.7|
| d. A good deal                                                                       | 4          | 2          | 0   | 6   | 1  | 0  | 0  | 1  | 53.8|
| e. A lot                                                                             | 1          | 1          | 0   | 2   | 1  | 0  | 0  | 1  | 23.1|
| TOTAL                                                                                | 13         |            |     |     |    | 100.0|

16. How much has Program helped you feel more comfortable in interviews?

| a. Not at all                                                                        | 0          | 0          | 0   | 0   | 0  | 0  | 0  | 0  | 0  | 0.0|
| b. Very little                                                                       | 1          | 0          | 1   | 0   | 0  | 0  | 0  | 0  | 7.7|
| c. A little                                                                          | 1          | 1          | 0   | 2   | 1  | 0  | 0  | 1  | 3  | 23.1|
| d. A good deal                                                                       | 3          | 3          | 0   | 6   | 0  | 0  | 1  | 1  | 7  | 53.8|
| e. A lot                                                                             | 1          | 0          | 1   | 1   | 0  | 0  | 0  | 1  | 2  | 15.4|
| TOTAL                                                                                | 13         |            |     |     |    | 100.0|
### HISPANIC OUTREACH PROGRAM SURVEY SPRING 2004

#### CATEGORY & QUESTION

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<td>III</td>
<td>IV</td>
<td>I &amp; II</td>
<td>III</td>
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<td>b. You do not read and write English well enough</td>
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<td>1</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>c. You do not have enough Education</td>
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<td>0</td>
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<td>4</td>
<td>0</td>
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<td>d. You do not understand American customs</td>
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<td><strong>4. Which of the following types of people do you deal with fairly often?</strong></td>
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<td>2</td>
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</tr>
<tr>
<td>b. Doctors and other health professionals</td>
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<td>0</td>
<td>1</td>
<td>4</td>
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</tr>
<tr>
<td>c. Legal and government officials</td>
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<tr>
<td>d. Bank clerks and insurance agents</td>
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<td>c. Dealing with legal and government officials</td>
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### Participant already working

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**HISPANIC OUTREACH PROGRAM SURVEY FALL 2003**

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### HISPANIC OUTREACH PROGRAM SURVEY WINTER 2004

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## HISPANIC OUTREACH PROGRAM SURVEY FALL 2003

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### Participants looking for a job

#### 3. Which cause difficulty?

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