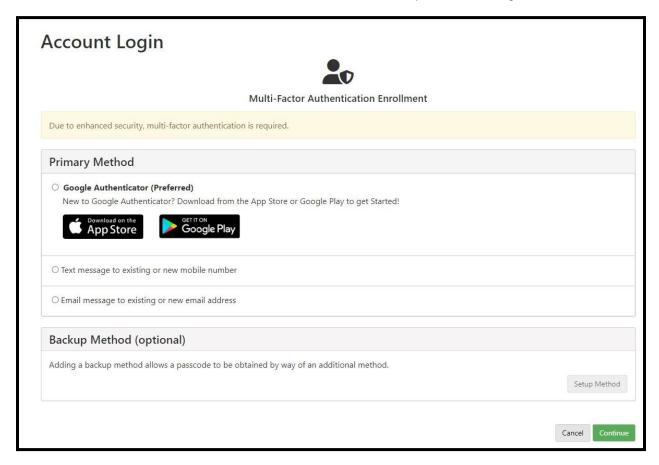
Multi-Factor Authentication for Login to eBill

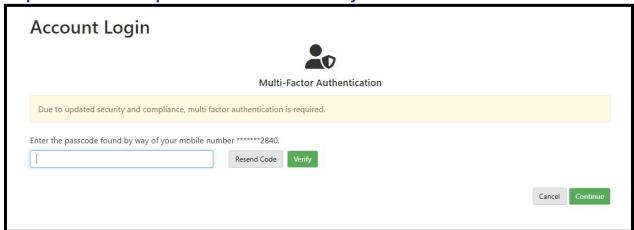
Multi-factor authentication (MFA) protects applications by using a second source of validation before granting access to users. We are enhancing end-user MFA functionality with the Fall 2024 release (FP 9.0). Users will be required to create an MFA profile and enter a code to access their account during login.

Step One: Creating a Multi-Factor Authentication profile to receive codes to login Once this feature is enabled, the user will be required to create their MFA profile at the next login. Once username and password are entered, the user will be directed to a page to select from the following options:

- A. Authenticator Application- This is the most secure option and the preferred method to use. Examples are Google authenticator and Microsoft authenticator. These apps can be downloaded from the Apple App Store or Google Play.
- B. Text Message A mobile phone number will be entered to receive passcodes to login.
- C. Email address An email address will be entered to receive passcodes to login.



Step Two: Enter the passcode and select verify



Step Three: When the passcode is verified, select continue to access the account

